**WITHDRAWAL FORM**

within 14 days of receipt

|  |  |
| --- | --- |
| Name and surname: |  |
| Address: |  |
| E-mail address: |  |
| Phone: |  |
| Bank account number: |  |

Pursuant to Section 1829 of Act No. 89/2012 of the Civil Code, **I hereby withdraw from the contract** (dated and with the contract number below) and request a refund of the amount paid for the goods and the delivery costs from the online shop to the above account.

|  |  |
| --- | --- |
| Product type and brand (e.g. EVOLVEO EasyPhone EB) |  |
| The serial number of the goods: |  |
| Order or invoice number: |  |
| Date of purchase: |  |

By giving us a reason for returning the goods, you will help us to improve our service:

Goods are broken

The goods do not suit me

Goods not as described (please specify parameter) ............................................................................

Another reason ..................................................................................................................................

**I send the goods in undamaged packaging and including all accessories to the following address:**

Abacus Electric, s.r.o.

Complaints Department

370 01 Planá 2

Czech Republic

Date and signature of the buyer: ......................... Date and signature of the seller: .................................